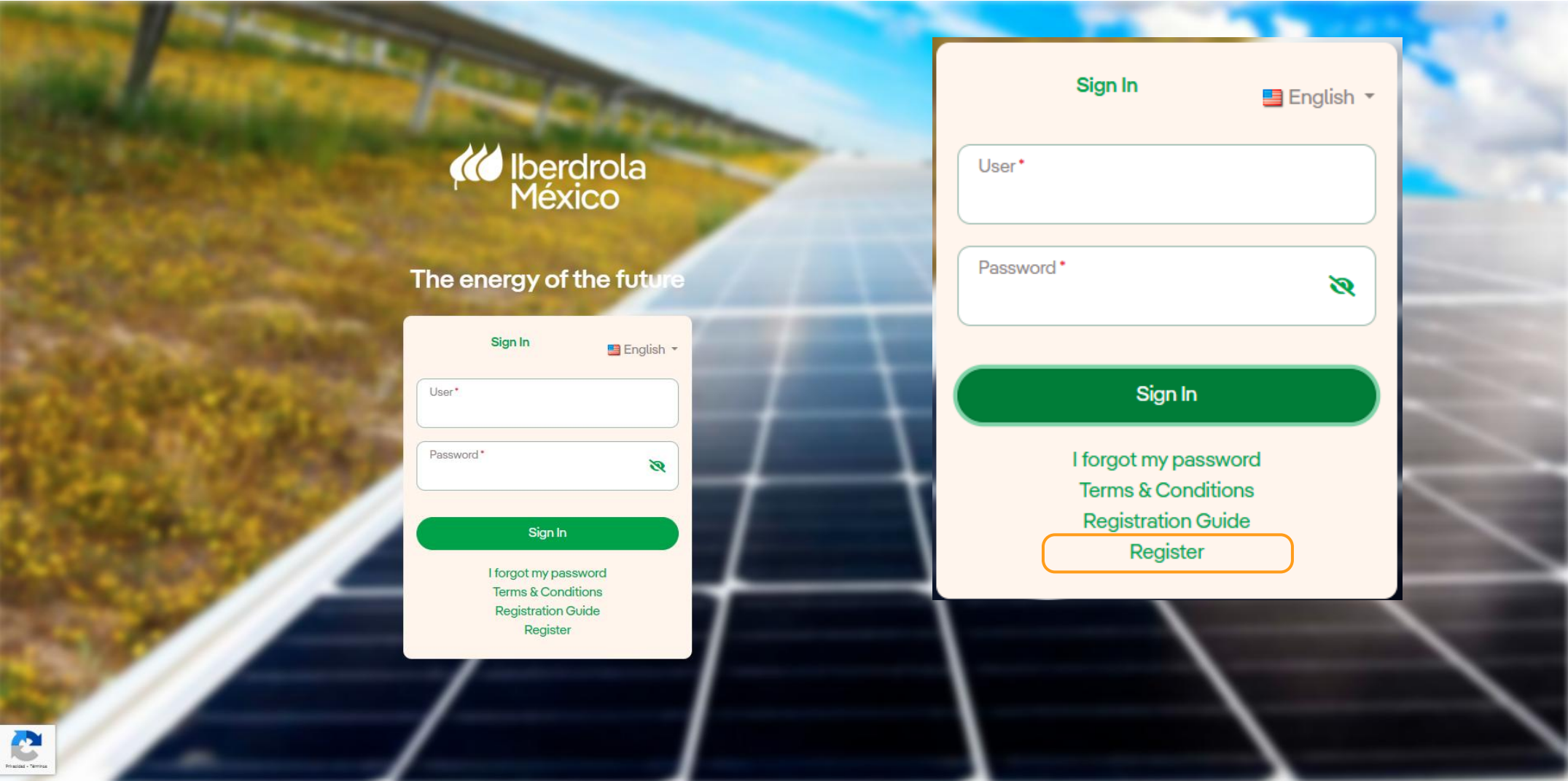


Tu Portal Registration Guide



Registration Guide Tu Portal

1. Enter “Tu Portal” through the following link:
<https://clientes.iberdrola.com.mx/login.aspx> and click on “Register”



Now your information is:



Grouped

Access your information in an organized manner



Convenient

Accessible from anywhere, at any time



Eco-friendly

A responsible bill that reduces CO2 emissions



Immediate

Notification via email or app as soon as it is issued

User Registration

Please enter the following information

RPU(s) separated by commas (,)*



In case you do not know where to locate your RPU and UUID, click on the question mark to find their location

Validate RPU(s)

E-mail*

Email confirmation*

Name*

Last Name*

Last Second Name

UUID*



IMPORTANT

- Be sure to add the prefix MX before your RPU number.
Example: MX123456789
- The UUID must correspond to the last invoice issued.

☐ Accept Terms & Conditions

☐ Accept Privacy Policy

Once you have completed the information, accept our terms and conditions and privacy notice; and click “Activate”.

Note: In case of entering any erroneous data, you just need to delete it or click the “Cancel” button.

Cancel

Activate

Internal Use

3. Once you have entered all your data, you should see a message indicating that your registration has been successful and **you will receive an email with your login credentials.**



If you have any problems with your registration, please contact your
Key Account Manager



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