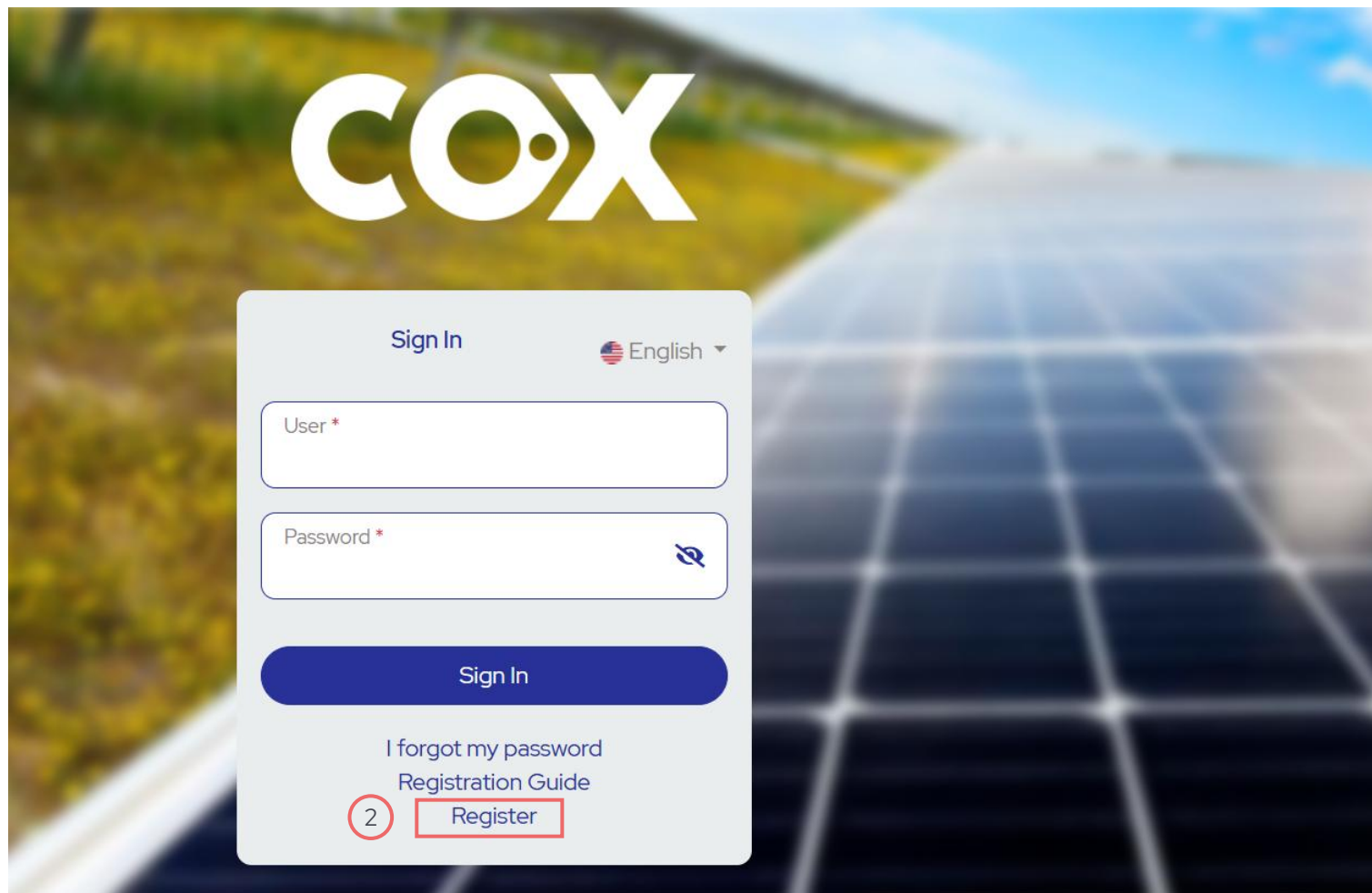


Tu Portal registration guide



Access "Tu Portal"

1. Access "Tu Portal " through the following link:
<https://clientes.iberdrola.com.mx/>
2. Click on the **"Register"** link



Enter your information

3. A new page will open where you will have to complete the requested information.

Mandatory fields:

- RPU(s)
- e-mail
- e-mail confirmation
- Name
- Last Name
- UUID

- Be sure to add the prefix MX before your RPU number.
Example: MX123456789.
- The UUID must correspond to the last invoice issued.





4. Accept **"Terms and Conditions"** and **"Privacy Notice"**

5. Click on the **"Activate"** button.

6. Once you have submitted your data, you should see a message indicating that your registration was successful and **you will receive an email with your login credentials.**



Now your information is:

 Grouped Access your information in an organized manner	 Convenient Accessible from anywhere, at any time	 Eco-friendly A responsible bill that reduces CO2 emissions	 Immediate Notification via email or app as soon as it is issued
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User Registration

Please enter the following information

RPU(s) separated by commas (,)*

If you cannot find your RPU on the invoice, click on the question mark to find its location.

Validate RPU(s)

E-mail *

Email confirmation *

Name *

Last Name *

Last Second Name

UUID *

Accept Terms & Conditions

Accept Privacy Policy

Activate

Cancel

Note: If you enter any incorrect information, simply delete it or click the "Cancel" button.



If you experience any problems completing your registration, please contact your Key Account Manager.

COX

www.grupocox.com